EVENT REGISTRATION

YMMS -How to...

REGISTER FOR A GENERAL REGISTRATION



EVENT REGISTRATION SOLUCIONAR PROBLEMAS DE REGISTRO A EVENTOS

Please review your club's member list and check the SV Status column. Update the profiles of the members as necessary to ensure their status shows as APPROVED. As the club leader, it is your responsibility to ensure that all members aged 18 and older have an APPROVED status on the YMMS member list. Without this, they cannot participate in your club activities and won't be able to register for future Conference events.

To review and update your list:

- 1. Go to the **SECRETARY** module.
- 2. Click on the sub-module **C007 Members**.
- 3. Sort your list by age by clicking on the blue row at the top, on the column where it says Age.
- 4. Review members aged 18 and older, focusing on the SV Status column.
- 5. For members not marked as **APPROVED**, use the purple **OPTIONS** button and select **CHANGE DATA** to make the necessary updates to their profiles as necessary. Please refer to the instructions below to find out possible updates that need to be made in each case.

ld (Name	Pendencies	Birth (Age 🔅	Role	SV Expiratio	n	SV Status	Health 🔅	Options (
1380388	MARTHA JOHNSON	5	03/04/2007	17	тцт	03/17/20	25	EXPIRING	PENDING	Options -
1380389	WILLIAM DAVIS	6	10/14/2006	18	TLT			PENDING	PENDING	Options -
1412937	EMMA JONES	5	06/12/2005	19	DRILL INSTRUCTOR	10/07/20)26	APPROVED	PENDING	Options -
1380361	KATHY MILLER	5	11/11/2004	20	COUNSELOR	02/01/20)26	CHECKING	PENDING	Options -

Options -

VIEW PROFILE

UPDATE PHOTO

MEDICAL FORM

CREATE LOGIN

CHANGE DATA

INACTIVATE MEMBER

MODULES

LINKING

Potential SV Status Scenarios:

1. SV Status: PENDING

- This status indicates there is no Sterling Volunteers verification date on file for the member.
- Likely cause: Their background check has expired.
- Solution: Update their profile with their new Sterling verification date. This must be done manually by selecting **OPTIONS > CHANGE DATA**.
 - Please verify accuracy of the Background Check Sterling verification date. Have the member log in to their Sterling Volunteers account (www.ncsrisk.org/adventist). Once they are logged in, they must click "My Report" on the left-hand side menu, and confirm the verification date and status showing in the chart (the status should show as "ELIGIBLE" on Sterling).

For more instructions about Sterling go to: www.carolinasda.org/sterlingvolunteers

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2. SV Status: CHECKING

- This status often results from incorrect data. Check for:
 - Misspelled full names.
 - Middle names included (YMMS does not match these with Sterling, please remove).
 - Nicknames used instead of legal names.
 - Accents, apostrophes, or symbols included in names (if so, please remove them).
 - Name discrepancies, such as missing a second last name, including an extra last name, using the middle name as first name, or differences in name due to marital status.
 - Action: Have the member log in to their Sterling Volunteers account, click
 "Update my profile" on the right top corner of the page, and confirm the First name and Last name fields' accurate spelling.
 - Mismatched Date of Birth (DOB) between YMMS and Sterling (it happens often)
 - Action: Have the member contact Sterling to confirm no mistakes were made during registration.
 - Incorrect SV verification date.
 - Action: Please verify accuracy. Have the member log in to their Sterling Volunteers account, click "My Report" from the left-hand menu, and confirm the verification date and status showing in the chart (the status should show as "ELIGIBLE").
 - Solution: Update the member's profile once you confirm the correct data. This must be done manually by selecting **OPTIONS > CHANGE DATA**.

Note: Even if a volunteer tells you that they completed their background check process through Sterling, there is always a slight possibility that a volunteer failed to complete the process. It is possible that they created their account with Sterling Volunteers, but they failed to complete the two-part process (training and background check submission).

• Action: Have the member log in to their Sterling Volunteers account, click "**My Report**" from the left-hand menu, and confirm the verification date and status showing in the chart (the status should show as "**ELIGIBLE**").

3. SV Status: EXPIRING

- This status indicates that the member's background check is expiring soon.
- Please review the column to the left of the SV status to check their **SV expiration** date.
- Notify the member that their background check is due for renewal as soon as possible.

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- Have them log into Sterling Volunteers, renew their background check, and complete any required training.
- Once completed, update their verification date in YMMS. This must be done manually by selecting **OPTIONS > CHANGE DATA**.
 - Note: this can only be done in YMMS after expiration; if you would like to update it sooner, please send an email to: <u>varana@carolinasda.org</u>.

Important Notes:

- YMMS allows only **5 changes** per member profile before the system blocks further edits. Avoid guessing when updating profiles. Instead, confirm the correct information with the member directly, or have them contact Sterling Volunteers to ensure their data is accurate.
- Encourage members to resolve any discrepancies promptly to avoid delays in their approval.
- If a staff member is no longer active in the club, mark them as inactive. **OPTIONS > INACTIVATE MEMBER**.